

TOP 5 REASONS

Patients Love Telemedicine



With more and more physicians implementing telemedicine during the COVID-19 pandemic, we set out to learn how patients feel about this new way of receiving care.

We polled patients who recently participated in a virtual healthcare visit to learn what they saw as the greatest benefit of telemedicine. **These are the most-appreciated benefits.**



5. LESS STRESS

Respondents were happy to say goodbye to the hassle of traffic and racing back to work in time for your next meeting.



4. FINANCIAL BENEFITS

Saving money with waived co-pays and doing away with parking fees and childcare expenses was a common response.



3. TIME SAVINGS

Foregoing commutes and long bouts in the waiting room were a leading answer.



2. SAFETY

Staying healthy and the security of contactless appointments proved to be very important to patients.



1. CONVENIENCE

The ease of taking appointments from the comfort of your own home was the most popular response.

Confused about telemedicine claims? TPS can help ensure clean claims, every time. Discover our resources at trizettoprovider.com.